

## COVID-19 Update

March 13, 2020

Dear Licensed Child Care Families,

As you are aware, Ontario schools will be closed from March 16 to April 3, 2020. Please be advised that a refund will be processed for the days that MCRC is unable to provide care. This includes the following programs.

**Program:** Full Time Child Care

**Locations:** Viola Desmond Early Learning Centre, Bruce Trail Early Learning Centre

**Refund:** 12 days (March 16 – March 31)

**Program:** March Break Camp

**Location:** St Scholastica Catholic Elementary School

**Refund:** 5 days (March 16-March 20)

**Program:** Before and After School Care

**Locations:** Bruce Trail Public School, Viola Desmond Public School, Brookville Public School, Boyne Public School, Hawthorne Village Public School, PL Robertson Public School, St. Scholastica Catholic Elementary School, TJ Singh Public School, Chris Hadfield Public School

**Refund:** 7 days (March 23-March 31)

Please note:

- If you pay by pre-authorized credit card, the refund will be processed on that credit card.
- If you pay by pre-authorized bank withdrawal, refund cheques will be processed. A communication will follow letting you know when these cheques are available for pickup.

We are endeavoring to process these refunds as soon as possible and appreciate your patience.

If you have any questions, please contact your program Supervisor.

Thank you.

